

# **Congratulations**

on purchasing your new VTech product.  
Before using this telephone, please read the  
**Important safety instructions**  
on page 10 of this manual.

This manual has all the feature operations and troubleshooting necessary to install and operate your new VTech telephone. Please review this manual thoroughly to ensure proper installation and operation of this innovative and feature rich VTech product. For support, shopping, and everything new at VTech, visit our website at [www.vtechphones.com](http://www.vtechphones.com). In Canada, please visit [www.vtechcanada.com](http://www.vtechcanada.com).

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# Getting started

## Parts checklist

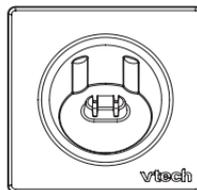
Remember to save your sales receipt and original packaging in case it is necessary to ship your telephone for warranty service. Check to make sure the telephone package includes the following:



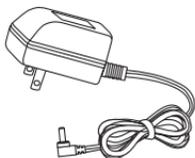
1. Quick start guide



2. Handset



3. Charger



4. Charger adapter



5. Battery



6. User's manual

### note

- To purchase a replacement, visit our website at [www.vtechphones.com](http://www.vtechphones.com) or call 1 (800) 595-9511. In Canada, go to [www.vtechcanada.com](http://www.vtechcanada.com) or call 1 (800) 267-7377.

## note

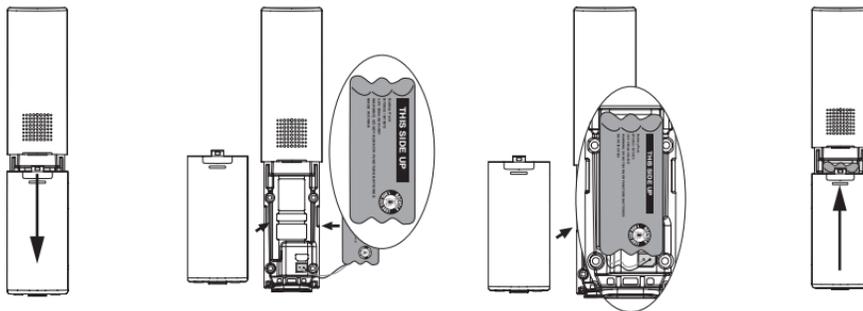
- Use only the battery supplied with this product or equivalent. To order a replacement, visit our website at [www.vtechphones.com](http://www.vtechphones.com) or call 1 (800) 595-9511. In Canada, go to [www.vtechcanada.com](http://www.vtechcanada.com) or call 1 (800) 267-7377.

## Getting started

### Battery installation

Install the battery as shown below. After installing the battery, you will need to register the handset with the telephone base. Once it is registered, you can make and receive calls.

1. Press the tab and slide the battery compartment cover downwards.
2. Insert the plug as indicated. Make sure it is plugged securely and matches the color-coded label inside the battery compartment.
3. Place the battery with the label **THIS SIDE UP** facing up and the wires inside the battery compartment.
4. Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.

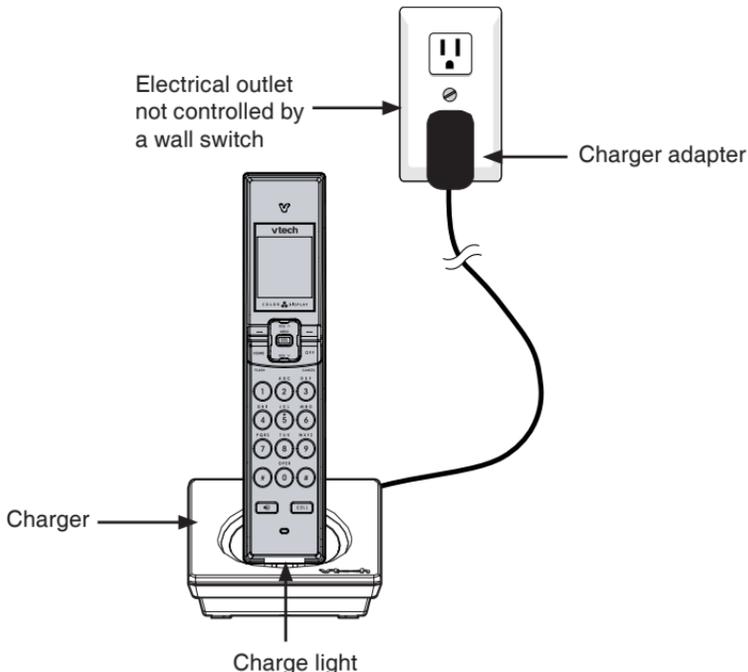


## Getting started

### Battery charging

For optimal performance, charge the handset battery for at least 16 hours before use.

Charge the handset by placing it in the telephone base or charger. The handset charge light will be on when charging.



### note

- Use only the power adapter supplied with this product or equivalent. To order a replacement, visit our website at [www.vtechphones.com](http://www.vtechphones.com) or call 1 (800) 595-9511. In Canada, go to [www.vtechcanada.com](http://www.vtechcanada.com) or call 1 (800) 267-7377.
- The power adapter is intended to be correctly oriented in a vertical or floor mount position.

## note

- You must follow the registration process for each handset you wish to register to the telephone base.

## Getting started

### Adding your new handset

Before using a newly purchased handset (**LS5105**), it must be registered with the telephone base. If you already have 12 handsets registered to the telephone base and you wish to replace an existing handset with the newly purchased one, see page 5.

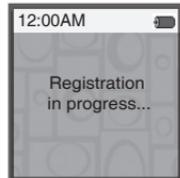
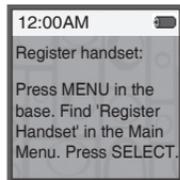
### Registering a handset

Before registering an additional handset, make sure that the handset battery is installed and charged.

To register a new handset:

- Place the unregistered handset in the telephone base.
- Press the **MENU** softkey on the telephone base while in idle mode.
- Press the **UP** and **DOWN** Navkeys to highlight **Register Handset**, then press the **SELECT** softkey.
  - Registering Handset** will appear on the telephone base display, then
  - Registration in progress...** will appear on the handset display.
  - The registration process may take up to 90 seconds to complete.

When the registration process is complete, the telephone base and handset will generate a confirmation tone. The newly registered handset will be assigned the next handset registration number. For instance, if you already have one registered handset, **HANDSET 1**, the next registered handset will be **HANDSET 2**.



## Getting started

### Replacing a handset

When you are replacing rather than adding a handset, you need to delete all the handset registrations from the telephone base for the handsets to be numbered sequentially.

To delete the registration on all handsets:

1. Press the **MENU** softkey on the telephone base when in idle mode to enter the main menu.
2. Press the **UP** and **DOWN** NavKeys to select **Settings**, then press the **SELECT** softkey to enter the **Settings** menu.
3. Press the **UP** and **DOWN** NavKeys to highlight **Delete Handsets**, then press the **SELECT** softkey. The screen will show **Delete Registration of all handsets?**
4. Press the **YES** softkey. The telephone base screen will display [ **Registration of all handsets deleted** ] and the handset screen will display **Place in Charger**.

After deleting the registrations of all handsets, you will need to register each handset individually with the telephone base (see page 4 for registration instructions).



# Getting started

## Handset layout

### Softkeys (2)

Press to select a menu item displayed just above the key.

### HOME/FLASH

Press to make or answer a home call.

Flashes rapidly when there is an incoming home call.

Flashes slowly when a home call is on hold.

During a home call, press to receive an incoming call if call waiting is activated.

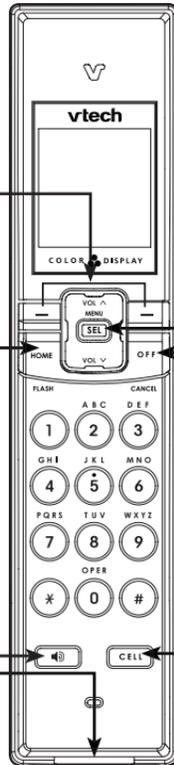
### 📞 (Speakerphone)

Press to activate the handset speakerphone. The speakerphone is on when the 📞 is lit.

Press again to resume normal handset use.

### Charge light

On when the handset is charging in the telephone base.



### MENU/SEL

Press to enter the main menu. When in the main menu, press to select, save, or set a desired setting.

### OFF/CANCEL

During a HOME or CELL line call, press to end the call.

While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display.

### CELL

Press to make or answer a cell call.

Flashes rapidly when there is an incoming cell call.

Flashes slowly when a cell call is on hold.



### NavKeys

Press the **UP**, **DOWN**, **LEFT** or **RIGHT** NavKeys to navigate through the menus, highlight items, and change settings.

### Quick launch keys

When in idle mode, press one of the NavKeys to launch a handset feature.

- **Intercom (LEFT)**
- **Messages (RIGHT)** (for LS5145)
- **Voice Mail (RIGHT)** (for LS5146)

### Volume Control

During a call or message playback, press to turn the volume of the handset up or down.

- **VOL ^ (UP)**
- **VOL v (DOWN)**

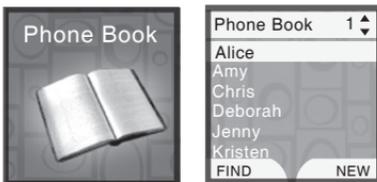
## Handset main menu

To enter the main menu:

1. Press **MENU/SEL** when the handset is in idle mode.
2. Press the **UP** and **DOWN** NavKeys to select a handset feature menu, then press **MENU/SEL** to enter that menu.

To return to the idle mode, press and hold **OFF/CANCEL**.

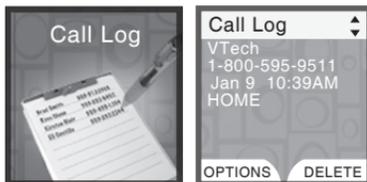
**Phone Book** allows you to store and search for names and numbers.



**Messages** allows you to review your answering system messages (for **LS5145** only).



**Call Log** allows you to review your most recent incoming calls.



**Voice Mail** allows you to access your voice mail messages stored at your local telephone company.



# Getting started

## Handset main menu (continued)

**Intercom** allows you to page the telephone base and other handsets.



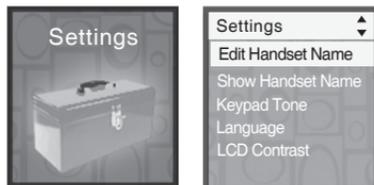
**Ringers** allows you to set up ringers for the **HOME** and **CELL** lines.



**Animations** allows you to choose the animated wallpaper.



**Settings** allows you to change your handset settings.



**Pictures** allows you to choose the wallpaper.



## Battery

After the battery is fully charged, you can expect the following performance:

Operation	Operating time
While in use (talking)	4.5 hours
While not in use (standby*)	3 days

\*Handset is off the telephone base but not in use.

The battery needs charging when:

- A new battery is installed in the handset.
- The telephone beeps when taken off the telephone base.
- The battery indicator on the handset screen is flashing.

### CAUTION:

To reduce the risk of fire or injury to persons, read and follow these instructions:

1. Use only the battery provided or equivalent. To order a replacement, visit our website at [www.vtechphones.com](http://www.vtechphones.com) or call 1 (800) 595-9511. In Canada, go to [www.vtechcanada.com](http://www.vtechcanada.com) or call 1 (800) 267-7377.
2. Do not dispose of the battery in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to create a short circuit with conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

### WARNING:

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO WATER OR ANY TYPE OF MOISTURE.

# Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bathtub, kitchen sink, or swimming pool).
5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
6. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
9. Never push objects of any kind into this product through slots in the base or handset. They may touch dangerous voltage points or create a short circuit that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
10. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
11. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
12. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled onto the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally after following the operating instructions. Adjust only those controls that are covered by the instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
  - E. If the product has been dropped and the telephone base and/or handset has been damaged.
  - F. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Only put the handset of your telephone next to your ear when it is in normal talk mode.
16. This power unit is intended to be correctly oriented in a vertical or floor mount position.

**SAVE THESE INSTRUCTIONS**

# Troubleshooting

If you have difficulty operating your telephone, please try the suggestions below. For complete instructions, please refer to the user's manual provided with your **LS5145/LS5146** telephone system, which can be downloaded from our website at [www.vtechphones.com](http://www.vtechphones.com) or [www.vtechcanada.com](http://www.vtechcanada.com).

For Customer Service, please call 1 (800) 595-9511 in the USA or 1 (800) 267-7377 in Canada.

Problem	Suggestion
<b>My telephone system does not work at all.</b>	<ul style="list-style-type: none"><li>• Make sure the handset battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base or charger after use.</li><li>• Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch.</li><li>• Make sure the telephone line cord is plugged firmly into the telephone base and the telephone wall jack.</li><li>• Reset the telephone base. Unplug the unit's electrical power and remove any spare batteries. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.</li><li>• Remove and re-insert the battery. If that still does not work, it may be necessary to purchase a new battery.</li></ul>

## Troubleshooting

Problem	Suggestion
<b>The battery does not charge in the handset or Low Battery is constantly displayed on the handset.</b>	<ul style="list-style-type: none"><li>• Make sure the handset is placed in the telephone base or charger correctly. The charge light on the handset should be on.</li><li>• Remove the battery from the handset and install it in the spare battery compartment at the bottom of the telephone base and let it charge for up to 24 hours. Then re-install the charged battery into the handset.</li><li>• If the handset is in the charger or in the telephone base but the charge light is not on, refer to <b>The charge light is off</b> in the section below.</li><li>• It may be necessary to purchase a new battery. Please refer to the battery section of this user's manual.</li><li>• The telephone might be malfunctioning. Please refer to the warranty section of this user's manual for further instruction.</li></ul>
<b>The charge light is off.</b>	<ul style="list-style-type: none"><li>• Clean the charging contacts on the handset(s) and telephone base each month using a pencil eraser or a dry non-abrasive fabric.</li><li>• Make sure the power adapter(s) and telephone line cord are plugged in correctly and securely.</li><li>• Unplug the power adapter(s) and remove any spare batteries from the telephone base. Wait for 15 seconds before plugging it back in. Allow up to one minute for the handset and telephone base to reset.</li><li>• The telephone might be malfunctioning. Please refer to the <b>Warranty</b> section of this user's manual for further instruction.</li></ul>

# Troubleshooting

Problem	Suggestion
<b>There is no dial tone.</b>	<ul style="list-style-type: none"><li>• First, try all the above suggestions.</li><li>• Move the handset closer to the telephone base. It might be out of range.</li><li>• The telephone line cord might be malfunctioning. Try installing a new telephone line cord.</li><li>• Disconnect the telephone base from the telephone jack and connect a different telephone. If there is no dial tone on that telephone either, the problem is in your wiring or local service. Contact your local telephone company.</li></ul>
<b>I cannot dial out.</b>	<ul style="list-style-type: none"><li>• Make sure there is a dial tone before dialing on the <b>HOME</b> line. It is normal if the handset takes a second or two to synchronize with the telephone before producing a dial tone. Wait an extra second before dialing.</li><li>• If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your local telephone company (charges may apply).</li><li>• Eliminate any background noise. Noise from a television, radio, or other appliances may cause the telephone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialing, or dialing from another room in your home with less background noise.</li></ul>

# Troubleshooting

Problem	Suggestion
<b>The telephone does not ring when there is an incoming call.</b>	<ul style="list-style-type: none"><li>• Make sure the ringer is on.</li><li>• Make sure the telephone line cord and power adapter(s) are plugged in properly.</li><li>• The handset may be too far from the telephone base. Move it closer to the telephone base.</li><li>• There may be too many extension phones on the telephone line to allow all of them to ring simultaneously. Try unplugging some of them.</li><li>• If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact the local telephone company (charges may apply).</li><li>• Other electronic products can cause interference to your cordless telephone. Try installing your telephone as far away as possible from the following electronic devices: wireless routers, radios, radio towers, pager towers, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, and other cordless telephones.</li><li>• Test a working telephone at the telephone jack. If another telephone has the same problem, the problem is in the telephone jack. Contact your local telephone company (charges may apply).</li><li>• The telephone line cord might be malfunctioning. Try installing a new telephone line cord.</li><li>• Re-install the battery and place the handset in the telephone base.</li><li>• Wait for the handset to synchronize with the telephone base. Allow up to one minute for this to take place.</li></ul>

## Troubleshooting

Problem	Suggestion
<p><b>There is interference during a telephone conversation.</b></p> <p><b>-OR-</b></p> <p><b>My calls fade out or cut in and out when I am using the cordless handset.</b></p>	<ul style="list-style-type: none"> <li>• The handset may be out of range. Move it closer to the telephone base.</li> <li>• Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliances or telephone base to another outlet.</li> <li>• Other electronic products can cause interference to your telephone. Try installing your telephone as far away as possible from the following electronic devices: wireless routers, radios, radio towers, pager towers, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, and other cordless telephones.</li> <li>• Microwave ovens operate on the same frequency as your telephone. It is normal to experience static on your telephone while the microwave oven is in operation. Do not install this telephone in the same outlet or near a microwave oven.</li> <li>• If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this solves the problem, re-locate your telephone or modem farther apart from each other, or use a different surge protector.</li> <li>• The layout of your home or office might be limiting the operating range. Try moving the telephone base to another location, preferably a higher location for better reception.</li> <li>• Disconnect the telephone base from the telephone jack and plug in a corded telephone. If calls are still not clear, the problem is probably in the wiring or local service. Contact your local service company (charges may apply).</li> <li>• Do you have DSL service? If yes, you need to have a DSL filter installed at every telephone jack that has a telephone connected to it. Contact your DSL service provider for filter information.</li> </ul>

## Troubleshooting

Problem	Suggestion
<b>I hear other calls when using the telephone.</b>	<ul style="list-style-type: none"><li>• Disconnect the telephone base from the telephone jack. Plug in a different telephone. If you still hear other calls, the problem is probably in the wiring or local service. Call your local telephone company.</li></ul>
<b>I hear noise in the handset, and none of the keys or buttons work.</b>	<ul style="list-style-type: none"><li>• Make sure the telephone line cord is plugged in securely.</li></ul>
<b>My caller ID features are not working properly.</b>	<ul style="list-style-type: none"><li>• Caller ID is a subscription service. You must subscribe to this service from your local telephone company for this feature to work on your telephone.</li><li>• The caller may not be calling from an area which supports caller ID.</li><li>• Both you and the caller's telephone companies must use equipment which are compatible with caller ID service.</li><li>• If you subscribe to DSL service, install a noise filter to the telephone line between the telephone base and the telephone line jack. Contact your DSL service provider for filter information.</li></ul>

## Troubleshooting

Problem	Suggestion
<p><b>The system does not receive caller ID or the system does not display caller ID during call waiting.</b></p>	<ul style="list-style-type: none"> <li>• Make sure you subscribe to caller ID with call waiting feature services provided by the local telephone company.</li> <li>• The caller may not be calling from an area which supports caller ID.</li> <li>• Both you and the caller's telephone companies must use equipment which are compatible with caller ID service.</li> <li>• If you subscribe to DSL service, install a DSL filter to the telephone line between the telephone base and the telephone line jack. Contact your DSL service provider for filter information.</li> </ul>
<p><b>Caller ID entries do not match the numbers I need to dial.</b></p>	<ul style="list-style-type: none"> <li>• Although the call log entries you receive are 10 digits (the area code plus the seven-digit number), in some areas, you may need to dial only the seven digits, or a 1 plus the seven digits, or a 1 plus the area code plus the seven digits. You can change the number of digits that you dial or store from the call log.</li> <li>• While reviewing the call log, press # repeatedly to display these dialing options for local and long distance numbers before dialing or saving the telephone number.</li> </ul>
<p><b>Common cure for electronic equipment.</b></p>	<ul style="list-style-type: none"> <li>• If the telephone is not responding normally, try putting the handset in the telephone base or the charger. If it does not seem to respond, try the following (in the order listed):</li> <li>• Disconnect the power to the telephone base.</li> <li>• Disconnect the battery on the handset and the spare battery in the telephone base.</li> <li>• Wait a few minutes before connecting power to the telephone base.</li> <li>• Re-install the battery and place the handset into the telephone base or charger.</li> <li>• Wait for the handset to synchronize its connection with the telephone base. Allow up to one minute for this to take place.</li> </ul>

## Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance ---which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset will display **Searching for Base....** The user can access the handset directory and certain parts of the menu system.

**Still searching for Base** will be displayed if access is denied.

If there is a call while the handset is out of range, it might not ring, or if it does ring, the call might not connect well when you press **HOME/FLASH**. Move closer to the telephone base, then press **HOME/FLASH** to answer the call.

If the handset moves out of range during a telephone conversation, there might be interference.

To improve reception, move closer to the telephone base.

## Maintenance

### Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

### Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

### Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

### Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

### Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into the water, **DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORD FROM THE WALL**. Then pull the unit out by the unplugged cords.

## About cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- **Electrical Power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged or switched off, or if the electrical power is interrupted.
- **Potential TV Interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.
- **Rechargeable Batteries:** This product contains either Nickel-Cadmium or Nickel-Metal Hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Nickel-Metal Hydride Rechargeable Batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

## Warranty

### What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase (“Consumer” or “you”) that the Product and all accessories provided in the sales package (“Product”) are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

### What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period (“Materially Defective Product”)?

During the limited warranty period, VTech’s authorized service representative will repair or replace at VTech’s option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech’s option, is your exclusive remedy. VTech will return repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

### How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

### What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or

# Warranty

4. Product to the extent that the problem is caused by use with non-VTech accessories; or
5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
7. Product returned without valid proof of purchase (see item 2 below); or
8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

## How do you get warranty service?

To obtain warranty service in the United States of America, please call 1 (800) 595-9511. In Canada, please call 1 (800) 267-7377. NOTE: Before calling for service, please review the user's manual - a check of the Product controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty to you, transportation, delivery or handling charges prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

## What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

## Other Limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**Please retain your original sales receipt as proof of purchase.**

# FCC, ACTA and IC regulations

## FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more. If you choose to use a clipping device, please make sure to only use the supplied VTech belt clip.

## FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your local telephone company upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your local telephone company.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

## FCC, ACTA and IC regulations

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- Remain on the line and briefly explain the reason for the call before hanging up.
- Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This equipment complies with regulations RSS210 and CS-03 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

## The RBRC® seal



The RBRC® seal on the nickel-metal-hydrate battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-metal-hydrate batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call **1-800-8-BATTERY™** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

**RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.**

## Technical specifications

Operating frequency	Cordless system: 5.725-5.850 GHz Bluetooth system: 2.400-2.4835 GHz
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Handset: 3.6V 550mAh NiMH battery Charger: DC 6V @200mA
Memory	Directory: 100 memory locations; up to 32 digits and 16 characters per location Call log: 100 memory locations; up to 16 digits and 16 characters per location

VTECH TELECOMMUNICATIONS LTD.

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Distributed in Canada by VTech Technologies Canada, Ltd., Richmond, B.C.

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Printed in China.

91-001417-050-100

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Innovation Beyond Technology<sup>™</sup>



User's manual  
[www.vtechphones.com](http://www.vtechphones.com)

Model: LS5105

**5.8**<sup>zHG</sup>  
Digital