

DSL ON LINE 1

If you are a DSL (Digital Subscriber Line) customer, you may experience interference with the advanced features of this 1040/1070/1080 telephone.

The features (intercom, hold, line privacy, etc.) on this unit, work by sending a data signal across line 1. This data signal is sent at some of the same frequencies as those your DSL signal transmits at. Microfilters are used to block the High Frequency DSL signals from being transmitted through your telephones (so you do not hear the high frequency "squeal" as with fax tones).

These same microfilters that may have been installed for the DSL line will unfortunately also block the intercom signal from being sent between your system phones. Therefore, the features on this unit may not work properly when DSL filters are installed in your home or business environment.

This problem can occur even if the DSL line is not one of the lines installed into the system phone.

DSL interference may be resolved by the installation of a "splitter" or "filter" (not a "microfilter") by YOUR DSL SERVICE PROVIDER OR OTHER PROFESSIONAL TELEPHONE WIRING INSTALLER (MANY ELECTRICIANS INSTALL TELEPHONE WIRING AND JACKS)

The DSL Splitter allows the data and voice signals to use the same telephone line without interfering with each other.

- You cannot use the "Microfilters" with the system that your DSL provider may have supplied you with when your DSL was activated. Once the splitter is installed you will be able to take the microfilters off your line.
- If you are a new DSL customer, your DSL provider will likely ask you if you have more than 1 line in your home or business. If you answer "yes" - your service provider will most likely advise you that you will need a splitter. Your provider may also ask you if you are installing a phone system. If you answer "yes" - your service provider will most likely advise you that you will need a splitter. In most, if not all cases, your DSL provider will supply you with the proper splitter for your specific situation. The properly installed splitter, should help to overcome any interference between the DSL signal and the signaling used by your system.
- Please contact your DSL service provider or professional contractor for details about obtaining and installing a DSL splitter and note that your DSL provider may require you to bear installation costs. AT&T and the manufacturer of this product have no affiliation with your DSL provider and the type or quality of services they offer. Installation must be performed at your own expense and AT&T cannot troubleshoot or provide installation support. AT&T shall not be responsible for the cost of installation, any damages, lost business, direct, or

indirect expenses accrued or associated with installation or other compatibility issues which may arise as a result of using this product while you subscribe to DSL service.

- Advise the customer that we do not supply the splitter.

